



# Resilient Neighbors Network

Minutes of RNN Community Meeting of  
Friday, *April 24, 2020*, 11:00 am ET

**Resilient Neighbors Network (RNN)** is a network of professionals representing communities actively working toward adaptation and resilience from natural hazards.

## **RNN Mission**

To increase resilience in existing and developing communities at the grass roots level by documenting and actively sharing best practices, through education, peer to peer collaboration and mentoring.

## **RNN Vision**

RNN will be a source for a compilation of community driven hazard resilience best practices that can serve as a resource to people & communities before, during and after a disaster. RNN will also actively bring ground truth and grassroots enlightenment to policy makers, researchers, regulators, and journalists.

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## **AGENDA FOR RNN COMMUNITY MEETING OF *April 24, 2020*:**

1. Roll call
2. Approval of Minutes (January, February and March 2020)
3. **Comments/Issues/RNN Community Sharing/Good News**
4. Status of Practical Community Resilience Project in South Carolina & Silver Jackets link (Ed Hecker) New NHMA Board Member Ed Hecker to talk about RNN Linkage to Silver Jackets
5. Status of ABA Book – Ed Thomas
6. Follow-up on any RNN action items and future activities
7. CTP Collaboration Monthly Call for Topics
8. **Any comments from Vincent Brown for FEMA updates**
9. Adjourn

## Minutes for Meeting of Friday, April 24, 2020:

11:00 am Eastern Time: CALL TO ORDER, INTRODUCTIONS AND ROLL CALL:

### 1) ROLL CALL:

Present:

**Kevin Houck** (Water Policy and Planning Agency for the State of Colorado)

**Gene Henry** (Retired, Hillsborough County)

**David Mallory** (NHMA Board)

**Mary Baker** (NHMA Board)

**Erin Capps** (NHMA Board)

**Ed Thomas** (NHMA Board)

**Vince Brown** (FEMA)

### 2) APPROVAL OF MINUTES:

**A Motion** to approve the Minutes for January, February and March was made by Mary Baker.

**The Motion was seconded** by David Mallory.

There being no discussion, it was

**VOTED:** The Minutes were approved.

### 3) Comments/Issues/RNN Community Sharing/Good News

**Kevin Houck** introduced himself. He is the Chief of the Watershed and Flood Protection Section of the Colorado Water Conservation Board. His agency is the Water Policy and Planning Agency for the State of Colorado which includes among other things, the flood threat. They work with the FEMA CAP Program and are the CTP for the State of Colorado and do all things related to flood for the state, in partnership with the Mile High Flood District which works primarily in the Denver Metro area.

**David Mallory** shared for the benefit of Vince Brown that when he and Vince talked last about identifying RNN Communities who were also CTPs and also doing mapping projects, he immediately thought of his previous employer, the Mile High Flood District, Denver Area, and then the state of Colorado BWCD which takes care of the rest of the state outside of the Denver Metro Area, and are also a CTP and are involved in a lot of mapping projects. As a result of the 2013 floods, the Colorado Legislature appropriated about \$7 million (or more) to remap the flood affected areas, basically the northeast corner of the state.

**Vince Brown** welcomed Kevin Houck and asked David Mallory if he had spoken to him yet about some of the ideas that we're starting to generate about how to get some coordination between NHMA and CTPs.

**Kevin Houck** responded that he did speak briefly with David on the phone the other day, but it was largely with regard to an invitation to participate here today.

**David Mallory** clarified for Vince Brown that those discussions haven't happened yet, though he does have a call set up with the Mile High Flood District next week to talk to them about today's subject. David will also reach out to Lillian Robison to identify which of our RNN Communities are CTPs and then contact each of them to see what they're doing in terms of mapping projects. That will probably happen next week. Completing and submitting the 2020 Grant application is his focus for this week.

**Vince Brown** remarked that he dislikes making a comparison in terms of this thing we're going through now in terms of the mapping process, the mapping world, etc., as we're all in this together and any way that we can help each other will be good. He asked that we just think of ways that we can work together and make the process better.

**David Mallory** acknowledged Vince Brown's remarks and explained that while he was with the Mile High Flood District, they paid for their own flood plain studies - as does the BWCD. Kevin's program is the CTP so mapping projects have to go through him to get designations, including FEMA studies, in order to be designated as a flood plain in the State of Colorado. These flood plains were then turned into FEMA

mapping projects. They made as much use as possible of them while the public phases of these studies were being accepted.

**Erin Capp** thanked everyone for being on the call today and David Mallory in particular for his efforts on behalf of the RNN and NHMA. She observed that quite a few RNN Communities didn't make it on the call today, but we did have a large group last month and a very big discussion. She noted that people's schedules fluctuate pretty widely and folks have a lot on their plate right now, which we certainly understand.

**Erin Capps** opened the floor for comments, sharings, issues, good news, and information about what's happening with COVID-19:

The NHMA Board talked extensively yesterday in its monthly meeting with Tom Hughes about the COVID-19 response in Pennsylvania and how they have been using their recovery plan. Even the play book and guidelines under the National Disaster Recovery Framework don't quite take into account the unique situation we're now in, and some of the things that Tom mentioned were pretty eye-opening.

Some people, for example, working in the health care industry have either been renting small homes or apartments in order to avoid going home to their families and potentially infecting them. There is a 90-day grace period on rent, but what will happen to folks once that goes away if their job prospects don't improve? Manufacturers and farmers have been dumping milk and produce because there is no longer a demand for them from restaurants and schools.

Tom shared that Pennsylvania is looking at going through all their Recovery Support Functions (RSF), from economic, health and human services, housing, etc. One of the biggest issues that hit them was broadband, which is something that everyone has issues with at one time or another and using Zoom or other applications to work online. Erin Capps shared that she has people working in her own office that end up having to work at night because there's just not enough bandwidth for everyone to be on calls and webinars and working all at the same time. This is a big issue when you're looking at a state that's trying to operate its recovery Task Force.

Pennsylvania did get their recovery Task Force up and working and have had a lot of positives in terms of different departments. There are many, many considerations with this that are really far-reaching. Mary Baker raised the issue of the elderly and those who we're not able to visit in nursing homes or facilities right now, and how much they rely on paper - paying bills in paper form, reading newspapers, etc., and are not used to a completely electronic world. That feeds into the potential situation of paper mail and electronic connections to resources in order to learn something new or even communicate on top of not having loved ones nearby, which is a mental health issue. Erin shared that her own sister is a nurse but thankfully no longer works in ICU. She does work at a rehabilitation hospital for people coming off of knee surgery, back surgery, etc. Numbers of surgeries have been reduced across the board due to COVID-19 as well. Nurses have observed 'a failure to thrive' in their patients in rehab due to lack of human contact during quarantine. It means so much to an elderly person when they are going through a hip replacement or medical procedure to have physical visitors. We're going to plan for a lot of considerations like that and discuss these issues for years to come.

**Mary Baker** shared that the mental health side of this is something that we far underrate, along with the long term effects of it from this type of a disaster because this is not just a natural disaster where we can physically go out and deal with it to quickly get back to normal; it touches every part of our being - our psyche, our spiritual well-being, emotional and mental health, as well as the physical side of our life. These impacts have long-term effects. We definitely need to pay attention to this going forward, in how we plan and get the right pieces involved for this vital part of our recovery and the 'new normal' or whatever we call it going forward.

**Erin Capps** shared that she has seen notices about webinars being put out by different organizations trying to help, band together, etc. She has seen a lot of good. Even things like the Next-Door App. She keeps that on her phone for whatever reason. It's something we've used before even in mitigation planning to notify people about an event. She follows it now and sees messages asking if anyone is hungry, does anybody need anything, we're here for you, etc., which is great. She wants to open up a discussion on mitigation and how mitigation funds can be . . . (ERIN LOST CALL)

**Ed Thomas** chimed in with comments on what Vince Brown started to speak to, which is getting the materials that we have spent thousands and thousands of volunteer hours of time on and then augmented through the use of FEMA funding, *out to the people who are actually doing this work*. Our materials encapsulate the message that we need much higher standards and must cut across all silos. Ed Thomas

shared that the thing he is learning out of COVID-19 is that we in the hazard mitigation, flood plain management, emergency management, etc., communities, have not yet closely integrated with the folks who are doing health emergency work. We've talked about it, we've integrated it, but nothing like the extent to which we are being forced to do here and now. Mary Baker is right - we've got to include mental health in all levels of mitigation planning. For years in FEMA there was the theology that mental health really didn't get any worse in disasters. Ed Thomas thinks that theology is no longer the case. At one point we flatly declined to do any type of crisis counselling assistance for emergency workers who were working disasters. Our crisis counseling was restricted to new situations only, not applying it to the worsening of existing situations. We really have an opportunity here to find common ground to work together across all silos, and there are a lot of them. It will take years to integrate what we're learning every day, right now, with COVID-19, into what we do. It's incredibly important that we take the lessons and the learning that we already have, get them out there and then broaden them even more through the DRR Curriculum to include Modules on mental health aspects, physical health aspects, etc., and really use this stuff to help people come up with the vastly higher transformative changes we need to make as a society. That's what this is all about. Now we've got to find other partners to learn from and to teach as we as an educational charity go forward and really help with the transformation that's needed.

**Mary Baker** agreed. We need to use this opportunity to integrate across all sectors. When she first started working with FEMA they were adamant that DHHS was in charge of this type of pandemic. 'It's not really FEMA's baby'; 'we do natural hazards only', etc., etc. But we can't function through these silos separately anymore; we need to get everybody working toward the same goal which is the health and wellness of *all* people in our communities, and of our communities themselves, and everyone working together to quit with the labels and name calling and just honestly figure out the best solutions for all concerned and keep instituting them.

**Ed Thomas** observed that Mary's comment was Incredibly well put. We must look at this from the point of view of the people we serve, the individuals who will become disaster victims or survivors unless we do things right, and the people who are afflicted, in order to make things better in the long term. Sadly, Washington, D.C. is not set up to function that way. It all comes crashing down on the local folks who are doing or not doing this stuff. And what we've got to do is this: Everything we think, do, and say in NHMA should be designed to help people who are trying to make things different and better, and inspire change in those who are not set up to try and make things different and better for people.

One of the upticks we're seeing out of CORONAVIRUS is an incredible amount of mitigation - and there will continue to be. Whether it's the Takings issue, which has really come into the forefront with a lot of the litigation that's out there, or the tremendous amount of interest in Constitutional protections for people who want to do things and people who don't want people doing things. Having this unique aspect of our relationship with the ABA and the legal community as well as the engineering folks, we are now seeing the need for us to pull in folks that are doing this from the medical perspective. We need to have many more of them involved as we incorporate CORONAVIRUS into resiliency planning. We've got a good solid basis in the materials of NHMA. We've got more of a basis in our educational materials, the DRR Curriculum, and in the ABA Resilience Book, than just about anybody, ever - yet even that is flawed in that we don't emphasize enough the physical and mental health aspects of a disaster. So, we keep improving and making it better every day. ... (ERIN CAPPS RE-JOINED AND CONTINUED HER COMMENTS)

**Erin Capps:** When we look at things like tornado risk, or a hurricane risk, we can use storm shelters that can also function as a COC(?). But that all goes out the window in something like a pandemic. A key aspect of this is planning and how to have things set up when you don't know about eligibility for funding for things like broadband or IT services. Tom Hughes has put a letter together for the meeting on May 6<sup>th</sup> for Region III and shared it with the Board yesterday, asking us to in turn to share it with the RNN Communities and give him feedback and comments and discussion around the different ways we can better prepare for something like a pandemic.

**Gene Henry** agreed with Ed Thomas about mitigation. This is a disaster that pulls a lot of the long-term issues right up front. We bypass the debris; we're by-passing a lot of the initial up-front issues with response that we usually see in a disaster. What we're seeing now is people that are leaning toward financial disaster such as foreclosures or homelessness. We know that many of the evictions that have been put on hold will come due in 30 to 60 days. We know that people have used up their savings or any credit card that they may have. And with all that being said, the only reason he says all this, is that it sets the stage for what he's seen in disasters over the long-term which so many people forget about, and that's rebuilding the small

businesses and the individual people's lives and allowing them to get back into their housing. He has retired from Hillsborough County but he knows the people that are in charge of the long-term / Recovery Section, and they're thinking of the very low income mitigation which has to be done as well: How to get the food out, how to take care of those that network for the vulnerable populations; and not just their needs, but the vulnerable populations themselves. Yet mitigation silos are not pulling together.

As Ed Thomas said, we have a wealth of information, but we're not pulling it together to do this. Back in the 1970s, a mitigation list interpreted at what level you had that fall and some of the things that you could do to recover. But there is also the need to be up-front about what you can't do: The need to be able to say, "There's not a whole lot that you can do in this disaster; you're not going to get back into that \$400,000 house; yes you were Middle-class, now you've got to sort of rebuild." Both of what Erin Capps and Ed Thomas are saying here is right on target. APA has the disaster side of things - there's enough folks with the energy and the knowledge to create a document or at least a flow chart or a strategy that communities can start using to say, 'Look, how do I get that little business back in that strip center?' And what do I say to this strip center owner? 'I know you lost this income, but can you keep your rents down?' And local governments have to step forward. They can help their property appraisers and local governments can provide a ladder for de-valuation for a certain amount of time - there are things that can be done. This brings to the table a whole different perspective in working with disasters. Its stepping into long-term because you don't have all the debris. But it's something that should have been done right after the Great Recession (or Depression). Its timely in both your discussions, so thank you.

**Erin Capps:** We'll share what Tom Hughes has sent out to you and would appreciate your comments on that topic.

**Vince Brown** asked, is there is anything the RNN can put out from the organization on this?

**Erin Capps** shared that that was discussed in the Board meeting yesterday - what can we put out and what would be helpful for us to do. One idea was to produce a one-pager on different funding sources, another was possible ways that mitigation can help, and a third was to write up Best Practices.

**Erin Capps** opened the floor to discussion by the group on more ideas on what things we can put out.

**Vince Brown** stressed that we should always remember that he can float stuff around FIMA and FEMA and other venues too.

**Erin Capps** said that that would be great. Where we're at with this idea right now is what do we see as how mitigation can help and being the need for mitigation assistance in this disaster, using a starting point from what Tom Hughes put together and building from there, and adding some comments from this group as well.

**Gene Henry** asked Vince Brown to repeat his comments for clarity. Because Erin Capps is very aware of how to use mitigation funds, where does she see mitigation funds and the eligibility of the released mitigation funds best helping? Or is that something that we need to come back together and talk about?

**Erin Capps** said her thought was that we could talk about this and discuss what would help; what would make the most sense? What is not being taken care of already through Health and Human Services or CDC? What need is not being met?

Gene Henry hit the nail on the head by saying this isn't like your typical disaster where you have a programmed response and can swoop in to remove debris and go from emergency protective measures to permanent work in mitigation. Instead, we are faced with a scenario that she perceives as just a need for bits and pieces of each program that can be enacted with some public assistance. Because some situations call for Category B, some for Emergency Safety Measures, certainly some for mitigation, and some for individual assistance like crisis counseling and things like that.

Part of this too is how would you utilize those funds and what is open and available to apply for? It would be most helpful to look at this in terms of putting something together and getting it out fairly quickly on What Are Some of The Funding Sources and What Are Some of The Ways That Mitigation Can Help. This is what Vince Brown was talking about when he said that if we put something together, he can help source that out through FIMA and FEMA and basically multiply the reach of our material into the hands of people who need to see it. That's where we were going with this. We've polled the group to see what are some of the issues we're seeing and what we are having difficulty with, and now we'll start compiling that information and see if we can get a draft pulled together and publish something that people will read and find helpful.

**Gene Henry** asked for insight around this thought: With the Disaster Declaration, we know we have a need - could we ask for SBA assistance? The only reason he brings that up is because there are a lot of



people who will have trouble meeting their mortgages and rent payments and such and the available programs just pushed back the due dates - they didn't allow any deferral or pushing back to the end of the period, for example. Could we help identify a mechanism so the SBA could allow for short term loans over a long period of time on payback to assist people who have jobs but find themselves running out of savings and such in order to meet their obligations?

The human needs and health care - there is so much going on and being put into the health care system right now. Not that there couldn't be a use for more, but the human needs as people look at the reality of another month or so without income and don't have something to fall back on, there's a gap - communities can't help those folks, so maybe through disaster assistance in some of the mitigation programs, if they're just tweaked a little bit or modified slightly, they can be used to assist those individuals through the human needs aspect.

**Gene Henry** has talked to a number of people who have fallen through the financial cracks that have suddenly opened up under them. One person, for instance, who was a very high-up person working in the health care industry but who wasn't deemed "essential", was working for the hospital as an account, now is working as a cashier for a grocery store and will not be going back to her old job. She's elderly, she'll be replaced. So there's a lot of need in society on the demographic side that we could actually look to on the mitigation side for helping to support human needs - if folks are willing to modify those mitigation grants and funds just slightly.

Gene knows that it takes an act of Congress to do this but noted that Congress is meeting all the time right now.

**Ed Thomas** followed up on Gene Henry's remarks by stating that it is incredibly important to remember that one of the things that NHMA needs to put into the Strategic Plan is that *this is an opportunity to rethink how we do disaster assistance*. Whether its broadening the FDA loans or whatever we're doing, we need to really rethink this non-system we have for disaster relief and instead think about how we can make safe, proper design and building the foundation stone of disaster response and recovery - and also of just ordinary development. We're making disasters worse every day as we do less than proper development, ignoring what needs to be done to do proper development and he knows that we really can do this so much better.

There's going to be a long-term opportunity here: Just as we have changed disaster response with recovery operations after every major disaster going back at least and certainly to the 1920s, we must think about all the major legislation that has taken place. It's our opportunity to get in there and point out how we're making disasters worse by not implementing safe and proper development recovery. We need to do stuff that includes not just resilience in returning things back to the way they used to be, but resilience bouncing forward to a better, more just society.

One of our fundamental values is taking a look at inequality and we're seeing some of the results of inequality and it is a fundamental value of the NHMA to try and promote a more just society. All the problems that have popped up with respect to inequality are getting major, major attention. That's a good thing because we can weave all of it in so that it's not just about getting things better, but getting things really moved forward in a more just and environmentally conscious manner. With that going on, we are well positioned to take the materials we have, get them into common use, and then move forward. Gene's thought is really good. Maybe we should be thinking about getting something written up and published on this. We could start with the NHMA Newsletter or publish it someplace, anyplace, and build on that. Even better with respect to some of the other things that we do as an organization. There is a real opportunity here to jump on.

**Mary Baker** asked if we have any idea how many of the states are actually trying to put in for individual assistance?

**Erin Capps** responded that she doesn't know but is glad this was brought up because she wanted to ask it on the Board call yesterday.

**Mary Baker** commented that she has been with the state of Nebraska for a couple of years now, but she doesn't remember what the criteria for putting in for an Individual Assistance Declaration is. In her mind, that's where the mental health piece from FEMA is found and there could potentially be a way we can help push in this direction if we are permitted to rewrite some of the criteria for it. We always thought that because of March 2019 that Nebraska would never get another Individual Assistance Declaration ever because we never seem to meet the criteria, but when we had the floods of March 2019, over half the state tagged Individual Assistance after that event. What can we do to integrate this into what we're trying to do with all the multi-agency coordination? How can we achieve that?

The agency infrastructure is there and NHMA has an opportunity to coordinate all those agencies together to better pull in the same direction and help with better justice and inequality. She is a retired military veteran too and it used to be said that just the military and the police got PTSD; at this point she believes the whole nation is going to be suffering some of those ill effects. In her mind the Individual Assistance piece is important to bring up.

**Gene Henry** shared that his EM Director, after Gene retired, reached out to him for some advice on how to use funds that were sent down to Hillsborough County from the state, and Gene gave him a quick outline of some of the things that the funds could be used for, including Individual Family Assistance. Unfortunately, there was an obstacle in the criteria for eligibility to use the funds in that manner. Gene asked someone to correct him if he was wrong, but the eligibility issue they had in Hillsborough County was one that neglected to provide a way for them to work past PA. Because the funds were coming in for PA, and earmarked for use of staff time and such, they couldn't be used for Individual Family Assistance. Local communities can divert other funds coming through the state and its Department of Economic Opportunity from the Feds in order to use them in ways more aligned for that purpose. Then there are funds being released for the more disadvantaged neighborhoods and families versus the middle class. It's really difficult to navigate all these limitations and specified funding purposes, and this kind of discussion is immensely helpful because it brings out the mechanisms that can be employed to more successfully navigate them. For instance, his own EM office wasn't really aware of it, nor were the people working in Mass Care, but they now know how to start using those end funds for individual families. These are great points made.

**Ed Thomas** followed up on comments by Mary Baker and Gene Henry, that this is an opportunity to take a look at the old *Patchwork Quilt* document, the *Roadmap to Resilience*, and to try to get a couple of volunteers to re-look at them in light of COVID-19. Ultimately that document is, or should be, a very good indicator of how to weave multiple resources together to accomplish funding for a particular need. It's especially helpful when looking at things that are such a jumble of rules and regulations and so confusing that they discourage attempts by communities to meaningfully work through them. If we were to come up with some suggestions for a better system for disaster relief that is largely designed around something more like worker's compensation, where you just have that insurance in place, and you know that you have an OSHA-type organization designed to keep losses down for health and safety and also keep costs down for worker's compensation, it would be more helpful by making funds available more easily for Individual and Family Assistance needs. We can show how doing a proper job of disaster risk reduction inevitably has to include a considerable amount of stuff on just social networking, on getting people to come together as a community to decide on the community's future and do more preparedness planning. That's our sweet spot, and if we loop in this other stuff on health and all the aspects of mental and physical well-being and show how this all links together, whether it's an effort to reduce carbon emissions or save money on gasoline or just preserve and protect physical health, lets weave that into land use planning; lets weave that into disaster risk reduction and create the best possible benefit to communities and populations if we do it right.

Getting all those different silos to recognize that ultimately it comes down to what are we doing for the one family in Hillsborough County, FL to make sure that they are not victims of a perfectly normal situation whether it's a virus or a flood or a storm or an earthquake? How can they survive better? We are the only ones that are trying to cut across all those silos. We've got more stuff to do, but we have an awful lot of wisdom that we have put together and really high quality materials, so this is an important opportunity to write stuff up on how we can come together better as a society post-COVID and bounce forward into a better spot that we really have to reach.

**Gene Henry** volunteered to review anything on the website that is needed in terms of chapters and such and is willing to be part of a group that does that. Just let him know what needs to be reviewed and who to forward comments to.

**Ed Thomas** volunteered to be part of that effort as well and suggested that NHMA roll this effort into its Strategic Plan. Ed Thomas, Gene Henry, perhaps Mary Baker and Erin Capps could all plan to take a look at what we've got on our website. John Wiener was banging the drum with regard to an incredible product we have called *Hide From the Wind* which documents how and why people developed a whole business and industry out of Central Oklahoma for above-ground tornado shelters. The history and methodology that was used to make this happen is well documented in that report. Ann Patton, Alessandra Jerolleman and Tim Lovell were the principal investigators on it, and they did a very good job. How that all came together and continues coming together is a great story for where we need to go. That's one single silo that had to do with

high winds. And the successes and failures there are illustrative of what we're up to as we talk about going across the silos and doing it for all hazards.

**Ed Thomas** suggested we especially look at the *Roadmap to Resilience*. Let's get the latest edition of the *Roadmap to Resilience* out to the RNN Communities and recommend that this be used as a basis for thinking about how we as an organization can make suggestions about doing a better job of developing a system in the United States with respect to disaster relief that will actually be fundamentally based on making sure that we don't make disasters worse. That would be worth doing. That then cross-links into what we're trying to do with the ABA on the Resilience Book, and as we promote the Resilience Book as part of all this we can certainly be adding some materials on the bottom line: That this is the sort of system we need and its got to be based on safe and proper design and planning; we can't keep making things worse, and that leads to all sorts of interesting discussions.

Let's get that out and start a conversation within the RNN and see if we've got some people that want to contribute the vast knowledge that you folks already have into society at large. That can then lead to who knows where.

**Erin Capps** thanked everyone for volunteering to help with that review. NHMA Admin will send out a link to the *Roadmap to Resilience* for review and update by the RNN Communities, along with a copy of the e-mail from Tom Hughes which was reviewed by the Board yesterday so the RNN Communities can offer their feedback to him about how mitigation dollars can be used. We will build off both of these.

**Ed Thomas** thanked Kevin Houck for joining us today and invited him to consider becoming part of the RNN. Doesn't believe there is any state that has duplicated the incredible work that has been done out of Colorado in coming up with higher standards well before the 'September to Remember Storm', that are really making a significant difference in the way folks build in Colorado.

**Vince Brown** reminded everyone that if they have anything that can be written up as a Best Practice, to please send these to him so he can distribute them around within FEMA.

**Ed Thomas** suggested that even if we're just writing up the stuff that Pennsylvania is currently doing as a best practice, we can throw that out into the marketplace of ideas and link it to some of the other existing NHMA publications and materials on the Curriculum. Vince Brown has people who can help spread the word on that out into the community at large.

**Erin Capps** iterated that we'll follow up with that and hope to have some drafts going by the time of our next call.

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The Meeting adjourned at 12:01 p.m.

Next meeting is **May 29, 2020 at 11:00 a.m.** Eastern Time.



## April 2020 Action Items List

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David Mallory to follow up with the Mile High Flood District next week to talk about today's call.

David Mallory to reach out to Lillian Robison to identify which of our RNN Communities are CTPs and then contact each of them to see what they're doing in terms of mapping projects.

David Mallory to compile information from the RNN Communities with regard to issues they are having difficulty with and begin drafting these comments into an educational publication.

NHMA Admin to forward a copy of *The Roadmap to Resilience* to the RNN Communities for review and update, along with a copy of Tom Hughes's email to the NHMA Board for the RNN Communities to give him feedback and comments and discussion around the different ways we can better prepare for something like a pandemic. - ***DONE***

Gene Henry, Ed Thomas, Mary Baker, and Erin Capps to review materials on the website, including *Hide From the Wind*, to get them ready for re-issue and distribution to FEMA and FIMA as soon as possible. This ongoing effort to be written into the Strategic Plan.

Erin Capps and NHMA Board to work on writing up best practices draft by next RNN Meeting on the stuff that Pennsylvania is doing around COVID-19 for distribution to Vince Brown and the folks at FEMA