



Resilient Neighbors Network

Minutes of RNN Community Meeting of
Friday, *June 26, 2020*, 11:00 am ET

Resilient Neighbors Network (RNN) is a network of professionals representing communities actively working toward adaptation and resilience from natural hazards.

RNN Mission

To increase resilience in existing and developing communities at the grass roots level by documenting and actively sharing best practices, through education, peer to peer collaboration and mentoring.

RNN Vision

RNN will be a source for a compilation of community driven hazard resilience best practices that can serve as a resource to people & communities before, during and after a disaster. RNN will also actively bring ground truth and grassroots enlightenment to policy makers, researchers, regulators, and journalists.

AGENDA FOR RNN COMMUNITY MEETING OF *June 26, 2020*:

1. Roll call
2. Approval of Minutes (April, May 2020)
3. Comments/Issues/RNN Community Sharing/Good News
4. Status of Practical Community Resilience Project in South Carolina & Silver Jackets link (Ed Hecker) -
New NHMA Board Member Ed Hecker to talk about RNN Linkage to Silver Jackets
5. Status of ABA Book – Ed Thomas
6. Follow-up on any RNN action items and future activities
7. CTP Collaboration Monthly Call for Topics
8. Any comments from Vincent Brown for FEMA updates
9. Adjourn

Minutes for Meeting of Friday, June 26, 2020:

11:00 am Eastern Time: CALL TO ORDER, INTRODUCTIONS AND ROLL CALL:

1) ROLL CALL:

Present:

Joe Rossi (Marshfield Citizens Coastal Coalition)

Gene Henry (formerly Hillsborough County, FL)

Tim Trautman (Charlotte-Mecklenburg, NC)

Traci Sears (State of Montana)

Shaye Bodine (State of Montana)

Annie Vest (NHMA Board)

Ed Thomas (NHMA Board)

Ed Hecker (NHMA Board)

Erin Capps (NHMA Board)

Unanimous consent for Ed Thomas to chair the call until Erin Capps can join.

2) APPROVAL OF MINUTES

Minutes were tabled.

3) Comments/Issues/RNN Community Sharing/Good News

Joe Rossi reported on activities of the Marshfield Citizens Coastal Coalition:

It has been a while since Joe has been able to join the calls. He and his team have been addressing business continuity issues over the last few months. He and Ed Thomas had worked together and were just finishing up writing a chapter for the ABA Book which has been finalized. He is very pleased with the result. It will be a great piece to have in the Book and he looks forward to reading the whole thing once it's published.

Overall, on the insurance end, Joe Rossi reported that a lot of things are happening. He's received a lot of questions from people asking about what's happening with the insurance market; what are people seeing with flood insurance, what's going on in the marketplace in general right now, etc. The short answer is the market is going absolutely crazy, mostly due to people fleeing the cities. The insurance industry will eventually reflect that upheaval. Commercial transactions take a lot longer to come to fruition, so he is sure they will see those happen in the coming months.

What they are seeing right now is people looking for auctions for their flood insurance. He's been doing a series of discussions about keeping flood risk alive during COVID-19 and actually did presentations at the National Flood Conference on that topic a couple of weeks ago, at their virtual conference, and has also done some presentations internally for the different associations he's connected to. The bottom-line message that they try to convey to people is that 'floods don't socially distance'. That's been the tagline they're using to try to tie the two issues together for people right now. Where they've got COVID-19 and people in their homes, and floods coming, they advise folks rather than drop their insurance to at least try to reduce the cost before letting it go. That's a short overview of what's been happening in his world.

A question was asked if Joe was describing short-term trends or long-term trends?

Joe Rossi responded that he thinks short-term trends will be those people looking to get out of the city, at least in the interim. A lot of folks are taking this opportunity with summer weather to say, 'okay, we're seeing what's going on, it's not really going to end in the short term, and we need to at least have an option of being able to get out of the city', whether its vacation destinations or some type of half & half residency.

Joe's view of the long-term implications will be people that he's never ever seen looking for auctions of existing insurance. Policies that were never remarketed, for example, or policies that

haven't been remarketed in the standard three-to five year cycle that they are normally remarketed in - which means looking at the market to see where coverage increases or decreases, etc. He thinks in the long term what we'll see is really an examination of cost. If you think about large property management companies, to them flood insurance and insurance in general is simply a pain point. It's not something that they enjoy; they understand the product, but they don't want it. If they don't have to have it, they really want to either minimize the cost or eliminate it completely. In the next three weeks, his group is remarketing 60 commercial accounts - that's a lot - and that's just flood - it has nothing to do with any other type of insurance, just flood. So, he thinks the long-term trends are toward these auctions that are out there, that people will really be exploring how to clinch these pain points and make them go away.

Gene Henry asked, with regard to local communities' All-Hazards documents where they go over flood and sink-holes or landslides, erosion, and such, does Joe Rossi think there will be more use by the market of these documents and risks appropriately spread out over cost?

Joe Rossi shared that he just got a call a couple of weeks ago on something very similar, where the question came up of what will be the motivator - what's going to be the tool that gets people to purchase things like earthquake insurance, flood insurance, these insurances that are catastrophic, wind insurance in some places, etc., but are not part of the policies - like the business policy or the property policy where you go in and buy these for locations. Before COVID-19, all the losses over the last three or four years from Harvey, wildfires, Irma - all those hazards, have caused the insurance market to get what they call "far," meaning that the market is stripping away coverages that they may have once thrown in. For example, if you have one of the nation's largest property management companies, who have property policies across all these different locations, and flood insurance was thrown in on their policies for a limit of, say \$3 or \$4 Million dollars - that is now all going away. A lot more discussion will need to be had about actually picking these coverages up.

Joe's team had one case recently where they had a flood and 'quake together in a policy for a large condo association, and the 'quake coverage dropped out. So, when the 'quake dropped out, the flood didn't want to participate as a standalone policy, so the flood dropped out. Then they had to go back and say how do we educate this board or this condo association to repurchase those coverages as stand-alone items? He thinks that's only going to continue. This idea that you can pick up a property policy for commercial clients and have all these coverages thrown in, those days are gone. He thinks we'll see the need for documents and education and walk-throughs on individual insurances that may have once been able to be bundled.

Gene Henry mentioned that about twenty years ago, when he started out - he has just retired, but the community he's retired from worked with an international insurance company to help educate their commercial business owners. And they took a deductible for insurance coverage for a risk review of their structure. So, say for instance, it's an older structure, didn't have any tie downs or anything for hurricanes, then their deductible was for a Million dollars; would you see more the deductibles going further up and being adjusted accordingly with respect to the risk of the building as well, not just to the risk of the land, so to speak?

Joe Rossi stated this was a great question. His group did a property policy last year with 36 multi-family buildings. It was actually a university housing complex in Texas, and 30 of the buildings were in the shaded risk zone and six of those buildings were in the high-risk flood zone. Because of those six buildings, the deductible went from \$100,000.00 to \$500,000.00 for flood. So, what's happening is that deductibles are also going up and the excess coverage that we used to just take for granted that was cheap is also no longer cheap. He has a property in South Carolina that he's working on where it's an NFIP and a large commercial property; a \$500,000 NFIP policy to get \$2.5 Million dollars in coverage was \$70,000.00. So, this aspect of insurance, the idea for selling commercial policies, anyway, was the throw-in coverage, which has now been pulled out and has to be purchased separately. The whole idea of having these low deductibles, throw in coverages, all disappeared last year. The whole idea of having these low deductibles, throw in coverages, all disappeared last year. The whole idea of having these low deductibles, throw in coverages, all disappeared last year. The whole idea of having these low deductibles, throw in coverages, all disappeared last year. And the market is scrambling. Lloyds of London is shedding about 20% of its worldwide habitational risk right now, so what we're seeing is worldwide. In the US that translates into about a 4 or 5% reduction in capacity. We're seeing other markets filling the gap and we're not seeing the market vacating the space; but we are seeing that they're rating for it.

Ed Hecker asked, given everything just said, would it be accurate to say that the insurance industry as a whole is extremely supportive of implementing improved building codes?

Joe Rossi shared that there's a fallacy out there that private flood insurance or the excess markets don't care about what you do with a building in your community, and that just isn't true. Another recent example he has for this is a building built back in the 80's that was not built to code - for whatever reason, the community didn't want to comply with the building codes, and the building was built slab on grade in an area where that was obviously not allowed. They come to him today looking for flood insurance, and NFIP is astronomical - about \$15 to \$20 thousand. So, Joe suggested they take a look at what the private market would do for this building; well, the private market was \$25 thousand for \$250,000.00 of flood insurance. So, to say that building codes don't matter for private flood insurance, the reality is that insurers might not be the ones incentivizing the building codes to be implemented, but they certainly use them to their advantage.

Ed Hecker said that the reason he asked is that now with DRR-A and the fact that if those building codes are adopted before an event occurs, the recovery funding will cover restoration to the new code even if it hasn't yet been implemented for that existing structure. So, he would think that would be a very attractive strategy for the insurance market.

Joe Rossi agreed; but even if the NFIP is actually implementing code and enforcing it, insurance is certainly utilizing it and benefiting from the code. "Where the public sector fails, those costs are put onto the private sector, whether positively or negatively." So, when the public sector doesn't have the building codes, the private sector is certainly going to pass that cost off and that can be seen on a regular basis in insurance.

Ed Thomas shared something he just heard today from the Wall Street Journal about 'Black Swan' events - those things that have a very rare probability of occurrence. On the front page of the Wall Street Journal was an article reporting that volatility in the stock market is causing insurers to now talk about 'tail risk', where you look at a low probability event that had essentially catastrophic consequences. This is part of the potential for transformation that we're seeing across industries for what we're promoting in NHMA - there's a transformation that recognizes the limitations of building codes, the wonders of building codes, but also recognizes that the basis of building codes needs to change from mere life safety to post-event operability and disaster risk reduction. All that is clearly incorporated into the ABA Book and our Disaster Risk Reduction Curriculum. More and more people are open to the transformation needed, whether we're talking about anti-racism, racial justice, looking at who is really afflicted first and hardest by disasters and where recoveries last the longest, which are typically low-income populations that are disproportionately people of color, black people, Native Americans, small businesses, all of that. More and more it appears the field is right for us to sow seeds of transformative behavior.

Traci Sears stressed a point that Joe Rossi brought up about buildings codes and what's going on with the insurance market: Mainly that Lloyds of London is shedding about 20% of their global habitational risk. In Montana, they have a very large insurance market with Lloyds of London actually selling the All-Hazards policy. She would like a better understanding of what this means so they can have some discussions with their Insurance Commission Office about it if they're not aware of this situation.

Joe Rossi explained that Lloyds is examining what they've already got too, and it's not that the market is going to all of sudden disappear. It's a concern for Joe and his team and others in the insurance industry because they're seeing a lot of shifting of where business is being placed. For example, they've got five non-renewals this week with one company, and have another company that will write them at a little bit of a higher rate, but it means shifting a lot of business around in a short amount of time, its creating a headache and confusion. And that's the other concern: It's not just what remains, it's what remains that you now have to shift to different places and companies that will take on the risk. **Traci Sears** will reach out to Joe a little bit more on this issue.

Ed Thomas shared that Joe Rossi did a spectacular presentation in Montana at the conference/workshop that Traci Sears puts together so effectively each year. Joe's presentation there is largely captured in his chapter in the ABA Resilience Handbook which will be out in a couple of months. It is well worth reading and deserves to be the subject of a webinar, perhaps along with some other insurance professionals such as possibly Pete Thomas, whom Joe Rossi may know. Ed Thomas shared as an aside that Pete Thomas did the best presentation he had personally ever seen on the history of insurance as a resilience risk reduction tool at a conference back in 2014 in Washington, D.C.

Ed Thomas mentioned we'll be talking a little later in the call about NHMA doing some contracting for webinar support. One of the things we'd like to do is get our national webinar series resuscitated. Perhaps we can make this topic into a national NHMA sponsored webinar. It links into the Curriculum and into the Chapter in the ABA Book. Will discuss this with Joe Rossi.

Traci Sears mentioned with regard to NHMA workshops, that all of the states have gone to the Peer Programs with FEMA. FEMA is wanting to make sure that the states come up with five-year plans and the threshold is typically three different trainings, so this is an excellent opportunity to incorporate some of NHMA's Curriculum trainings with the state. And now is a good time to do that, as everybody is trying to start their planning for the next grant cycle.

Traci shared that Montana is finishing off its 2019 Grant. They had a heavy snowpack this year, but everything else has been pretty quiet and they're just moving into their fire season. They did get picked up with the Rise Association, a similar program to the one that they had with students in Colorado via a competition, and they chose Montana as one of the areas to promote their program. They also did a good presentation at ASFPM last year. So, Montana is excited.

Traci Sears also announced that they just brought Shaye Bodine on board. This is Shaye's first week. They're trying to introduce her to everyone, and she's hit the ground running. They're looking forward to starting to plan out their year in the next couple of weeks in terms of laying out what they're going to do with training, and helping their communities get through this unusual situation with COVID.

Traci confirmed that Montana is still looking to hold their workshop in September, most likely in a virtual form. They will start planning for that next week. At this point all their conferences are going virtual or else won't be held. They would like to try to set up some virtual workshops and reach out to NHMA and the RNN Communities for help with that.

Erin Capps shared that Ed Thomas has participated in Montana conferences in the past and if there's anything that Traci needs, such as a call for topics or something with the DRR Curriculum where we could participate in a call for discussion or themes, whatever she needs, whenever she reaches that point, we're happy to help. **Traci** will send out an email today and hopefully can start discussions with us next week on that if it works for everyone.

Gene Henry reported that he looks forward to being a bit more involved now that he has retired and providing a little more assistance. His old office has split his position - they have a new Director of Hazard Mitigation and Resiliency and they had also just finished up a University report as he was leaving called the Community Vulnerability Study. It covers everything that Joe Rossi spoke about but looks also at all the social dynamics that affect the communities as well. That report is completed for Hillsborough County, and Bryan Cook and a lot of others that worked with the study from the University of South Florida would like to join the RNN too. So, Gene will get the word out and hopefully they'll start ringing in.

Erin Capps mentioned that more and more communities are adding a resiliency component into their staff - either with hazard mitigation or adding resilience in their title, or - where they have the funds - some adding resiliency officers as part of that too. We'd like to do some outreach to them as well. If there's anything Gene needs, we have some one-pagers if they are helpful, please just let her know.

Gene is still helping out part time in Hillsborough County and will talk more with Erin about outreach for the RNN. He'd love to share and see if he can help build up the RNN and do some things that are of a little more value. He will go to the website again and try to get some things going.

Annie Vest reported that Oklahoma was thinking that the Oklahoma Flood Plain Manager's Conference would be in-person, but that might change to virtual based on Oklahoma's COVID numbers. The conference is scheduled to be in Norman, Oklahoma, the first week in September. The theme of the Conference is Bridging the Gap Between Emergency Management Community and the Flood Plain Management Community. If anybody has any ideas, there will be a Call for Abstracts in the next two weeks or so and she will send it out to whoever will distribute that.

Erin Capps mentioned that Annie Vest will be presenting at the NHC as well as Tom Hughes who is on another panel, and that is coming up mid-July. It is really virtual for those who have not joined and is a much lower fee. There have been a lot of folks that have wanted to attend that conference that haven't because of the travel and because it goes on for a lengthy time. This is a good opportunity to participate in the Natural Hazard Conference if you haven't before, or for getting the word out about it.

Erin Capps mentioned the CTP Call for Topics usually sent to us by Vince Brown of FEMA every month. This is an opportunity that we have for sharing articles or announcements about what is happening in the RNN Community. Vince mentioned this in the NHMA Board call yesterday - both the Cooperating Technical Partners opportunity to share articles monthly and the same for his Risk Unit as well. So please always keep that in mind. We usually send those out when we receive them from Vince but will make a note to routinely follow up with Vince to get those.

4) Status of Practical Community Resilience Project in South Carolina & Silver Jackets link (Ed Hecker) - New NHMA Board Member Ed Hecker to talk about RNN Linkage to Silver Jackets

Ed Hecker reported that over the past few months we have incorporated the Practical Community Resilience Project in South Carolina effort into the overall NHMA Strategic Plan update. The Strategic Plan indicates where we're at with the RNN and where we're going and how it ties in with programs and activities like the Silver Jackets and some others that we want to network with. There will also be an Operations Plan that will play out more specifically, and this is where we'll need a lot of input and feedback from the RNN Communities in terms of what we want to do year by year. We've also had discussions on this call about how to get those ideas played forward, incorporating all the great work that's been done by the RNN to date but also expand the group and connect it to some of the other things we want to do with this evolving concept of Practical Community Resilience. We are using it to 'operationalize' the Disaster Risk Reduction Curriculum and connect it to efforts with universities and other engineers to bring resources and support directly to communities. So, we're looking for the Resilient Neighbors Network to be a key enabler for that and expect to have a final draft ready for broader review of the Strategic Plan within the next few days. We'll be getting it out to some of the key folks on this call to give you a chance to look at it, see what makes sense, give us some additional ideas that we can incorporate, and at some point we would love to get everybody together in person and hash some of these new ideas out. We'll have an event of some sort to bring the Board and the RNN Network and the other key players together to really launch this effort and some of that ties right into the ABA Guide that many of us already worked on and which will soon be published. By next call we'll be able to talk more specifically about the NHMA Strategic Plan and Operations Plan and how RNN fits within it and hopefully will already have some initial feedback from the RNN Communities. That's also going to play into the where we're going in terms of the ABA Guide and how that's going to further enable some of these operational activities. Much more to follow over the next month is the bottom line.

5) Status of ABA Book – Ed Thomas

Ed Thomas shared some recent and exciting news: The incoming Chair of State and Local Government Law at ABA, which is one of the primary sections he participates in, has announced that she would like to establish an American Bar Association National Institute on Resilience to launch in FY21 and continue annually. This would probably start in October 2020, online. Ed Thomas will be participating in a call on that in the next couple of days and will weave in the Disaster Risk Reduction Curriculum as well as the American Bar Association's Book on Resilience which we anticipate will be published at the end of September / beginning of October. That book is about 50% written by members of the RNN and NHMA, with additional material from our friends and colleagues around the country - engineers, architects, planners, etc. It will give us an important opportunity as we operationalize NHMA's efforts.

6) Follow-up on any RNN action items and future activities

Ed Thomas very much liked Traci's thought about starting a series of webinars with Joe Rossi that will benefit the nation. Joe Rossi wrote one of the chapters in the ABA Book and has participated in the Curriculum in other ways as well. He hopes these webinars can be put into the context of the on-line and virtual conferences that are going on around the country by various websites, managers associations, and potential partnering organizations.

We have a lot of transformative material that needs to get out there and we are witnessing a nation that is ready for a transformation.

Change will happen through better understanding building codes, the spreading of risk, better understanding government's real role and private industries' and businesses' real roles. NHMA is uniquely positioned to help with the educational effort to achieve that.

All this is coming together through our Strategic and Operational Plan, being pulled together through the diligent efforts of Ed Hecker. We hope to get it out to you all on the call very soon.

Ed Thomas mentioned that NHMA is also in the process of hiring some contractors to assist us in the next steps of developing and credentialing the Curriculum. We haven't had a contractor involved with us on this for a couple of years. So, there are fresh opportunities for RNN members to get involved: from reviewing the Curriculum to looking at the Strategic and Operational Plan, to doing webinars and putting on virtual workshops, and more. So, a lot is going on and it's a wonderful opportunity for all of you to participate and many thanks to each of you who do!

Ed Hecker added that we are aligning our efforts with many programs that are existing or evolving at the federal level. One program we're specifically focused on connecting with is the BRIC Program which is succeeding the PDM Grant structure. We've interacted with the Program Manager for BRIC at the FEMA Mitigation Directorate in terms of how we can nest some things from the Disaster Risk Reduction Curriculum with the idea of practical community resilience, and essentially help FEMA move BRIC forward in a very constructive way while leveraging some things we're trying to do operationally.

The Board also discussed the "BRIC Summer Series" in its meeting yesterday. This is a series of four or five weekly webinars about BRIC starting soon that layout the basic components, purpose and overview of what BRIC is. There's a funding mechanism provided through the Disaster Recovery format so there's substantially more funding available for that program than there has been for other grant programs like it in the past. It also links pre-disaster and post-disaster with grant programs. It would be good if we can put out information on the BRIC Summer Series because that's going to lead to the Notice of Funding Opportunity that they expect to roll out for BRIC in August.

Gene Henry observed that there's so much NHMA has done including with the RNN, its' hard to keep a handle on all of it. Is there a summary that we can put up on the NHMA website about that? It would be wonderful to see a document detailing an intent or progress moving forward or a re-bringing of everything out. Also, between BRIC and everything else, NHMA's documents have so many alternatives it's hard for a

lot of jurisdictions to understand all the alternatives that are presented here. Is there a summary so I can digest it all?

Ed Thomas stated that there isn't a summary available right now, but he requested that we expedite at least this portion of the Minutes and get it out within in the couple of days so folks can see it. Right now we don't have a contractor to help us with summaries and such, but we can certainly move forward, and it will be an opportunity for other volunteers who are not the usual suspects to help prepare things like that. Agreed it is absolutely needed and thinks the idea is brilliant.

Ed Thomas mentioned one more change at FEMA: Some of us had dealt with Michael Gumpert who would have been working with Long Term Recovery at FEMA. Michael's been trying to set up training for immediate post disaster stuff - he is taking over at FEMA Flood Insurance Training and will be the Flood Insurance Training Manager. NHMA has worked with him extensively - our volunteers, Erin Capps and myself have all met with him and Alessandra Jerolleman has had extensive discussions with him, so let's see if we can get a nice summary of where we are at on all this for him to see. That will help us with the Strategic Plan and the Operational Plan that Ed Hecker is taking the lead on as well. Great idea Gene.

Ed Hecker added that one thing we have produced is an updated Grant Management Plan which we provided to Vince Brown as our POC at FEMA Risk Management Division. It lays out a fair amount of what we've said, so if it's okay to share that, that's something we could send out to the RNN Community.

Ed Thomas and Erin Capps agreed that we go ahead and distribute the updated Grant Management Plan out to the RNN Communities so they can see it. Ed Thomas summarized that we will try and expedite what we've said in the meeting so far, the great ideas of Traci Sears, Joe Rossi, and others, and this will fit into whatever contract we do moving forward with the webinar series. He urged that we get going with the webinars and produce them. If we can do a webinar, for example, for Oklahoma, perhaps we can do it in a way that it can be shared with others. Once we knock one of these out, it's easy enough to tweak it from one state to the other.

Traci Sears asked if September would be a reasonable time frame for the rollout of the webinars.

Ed Thomas suggested that we say not later than September. He is not wanting to jump over Ed Hecker's Operational Plan but suggested we take this as a goal. It's a request from Traci Sears; she wants to have this not later than September; let's just say yes, that's our goal, we want to have at least a webinar or two not later than September.

Ed Hecker agreed. That will definitely be the plan. They will be living documents anyway.

Annie Vest added that with NHMA's capabilities, between the expertise of its Board and the RNN Communities, it's not too much of a stretch for us to produce a webinar. BRIC is an ideal subject, considering all the information that's *not* coming out about it. Between herself, Tom Hughes and Erin Capps, we could easily sit down and write up some questions and answers on how to help prepare RNN Communities for the rollout of the BRIC program. As soon as the NOFO comes out, it's going to be a very short turnaround for people to get their stuff together and this would help the RNN Communities immediately. If she can help in any capacity, count her in. Also, she just volunteered Tom and Erin.

Traci Sears suggested we use the Montana Resource Seminar which is slated for September 14th to workup whatever webinars that NHMA and the RNN would have available that can be crafted and put into the Agenda. We can kick the date out by another week if needed. The Resource Seminar can become a sort of carte blanche for laying out all the webinars that you're looking at trying to get out. Montana would be happy to do that. It would help us out tremendously - including the one on BRIC. **Erin Capps** agreed that is a great idea and we would love to do something like that.

Ed Thomas suggested we take that as our challenge. Let's just plan on having a series of webinars ready to go for Traci in Montana in September. If Traci can help us understand what she would like presented virtually for their September 14th event, that would help us focus. Does she want Joe Rossi on Insurance? Does she want a session on BRIC? We've got to start somewhere, and she has just given us a

leg up. That's our goal. With the expertise we have, there's no reason in the world why we can't knock out a bunch of webinars that would be thoughtful, insightful and really help with the transformation at the state and local level that will be necessary to achieve anything that resembles Resilience. That would be absolutely fantastic.

Traci Sears said she will fine tune the language they're using for the Peer Program and for all the state community assistance programs so we can see the range of topics they want us to work with. And she will work with us on that.

There's also a Working Group for some of the Advanced States under the CAP programs - there are nine of them who are going to start working together to try to think of ways to help some of the other states out. This is a fairly easy do, as it's just a matter of getting the information over to the states; so you can see the information potentially spreading throughout the nation under the CAP Programs because they are looking at very specific topics - there's certain time frames that are listed. She has put all that into an e-mail, and if this is workable, she would love to be able to share this in July with the Advanced Working Group for the CAP Programs.

Ed Thomas said that again, Traci is helping us by setting a date. She wants to be able to share some information with the Working Group in July; and maybe also through her role on the ASFPM Board.

One of the things we want to do is increase our partnership with folks like ASPFM, APA, and all the others that we have to play with in the sandbox of Resilience and get some of these NHMA cutting edge ideas out there that are not conventional wisdom with most states. Lets' start doing that.

This will also fit in as we select a contractor, and it will also fit into our Strategic Plan, our Operational Plan, and the efforts that we're making to refine and promote the Disaster Risk Reduction Curriculum. We're going to have a couple of contractors working on this that will be able to take some of the load off our wonderful volunteers who have really broken their backs in order to get this stuff done. **Ed Thomas** is happy to chat with Traci Sears separately and privately would love to include some of the other stuff; one of the most brilliant things he's seen lately is one of the chapters, not just Joe Rossi's chapter, but the chapter in the ABA Book that was written by Ed Hecker and Doug Bellomo is an incredible and transformative work. That's the kind of stuff that we at NHMA can really help promote and get out.

Erin Capps suggested we take that as action and coordinating item and arrange to do this. We can have a separate follow up call and will follow Traci's lead on the dates as she sends the information out. We can then do a separate call for both Ed Thomas and Ed Hecker and Annie Vest and herself and maybe Traci, as we move forward to "tiger team."

Ed Thomas summarized the action items: The first action item is Traci Sears will send an email with some information and then NHMA collectively will get back to her on that in terms of how we can move forward. Just wanting to make sure we've got that captured because we've got to get this stuff written up. One of the Action Items he is proposing is to act on Gene Henry's excellent idea of getting a summary of where we are at with NHMA out the door to folks so they can know where we are and where we're going.

Gene Henry asked Erin and Traci to please list the areas where they need help. That will help him zero in or target where he would be of the greatest value to helping out.

Ed Thomas suggested adding Gene Henry to the group that's going to be working with Traci Sears. Gene's time is more precious than diamonds and platinum, so let us definitely say yes to that in the effort we're making with Traci to operationalize where we're going.

7) CTP Collaboration Monthly Call for Topics

8) Any comments from Vincent Brown for FEMA updates

9) Adjourn

The Meeting ended at 4:11 p.m.

Next meeting is **July 31, 2020 at 11:00 a.m.** Eastern Time.

June 2020 Action Items List

- (June A-1) **Traci Sears** will reach out to Joe Rossi to discuss a little bit more the All Hazards insurance issue and Lloyds of London.
- (June A-2) **Ed Thomas** will discuss with Joe Rossi the idea of doing a national NHMA sponsored webinar on insurance that links to the Curriculum and into the Chapter in the ABA Book.
- (June A-3) **Traci Sears** will send out an email about starting discussions with NHMA next week around setting up some virtual workshops for Montana from the DRR Curriculum. - ***DONE***
- (June A-4) **Gene Henry** will talk more with Erin Capps about outreach for the RNN. Will reach out to Bryan Cook and others that worked with the study from the University of South Florida who would like to join the RNN.
- (June A-5) **Annie Vest** will send the Call for Abstracts for the Oklahoma Flood Plain Manager's Conference to NHMA Admin for distribution as soon as it comes out.
- (June A-6) **NHMA Admin to follow up on** CTP Call for Topics from Vince Brown along with the Risk Unit Call for Topics as well and routinely distribute these to the RNN Communities. - ***IN PROCESS***
- (June A-7) **NHMA collectively** to act on Gene Henry's excellent idea of getting out a summary out of where we are at with NHMA so folks can know where we are and where we're going.
- (June A-8) **NHMA Admin** to expedite at least a portion of the Minutes and get it out within in the couple of days for folks to review. - ***DONE***
- (June A-9) **NHMA to** go ahead and distribute the updated Grant Management Plan out to the RNN Communities so they can see it. - ***IN PROCESS***
- (June A-10) **NHMA** to have a series of virtual webinars ready to go for Traci Sears in Montana in September including Joe Rossi on Insurance and a session on BRIC.
- (June A-11) **Traci Sears** to fine tune the language they're using for the Peer Program and for all the state community assistance programs so we can see the range of topics they want us to work with.
- (June A-12) **Traci Sears** to put details into an e-mail, of information she would love to be able to share this in July with the Advanced Working Group for the CAP Programs.
- (June A-13) **NHMA** to collectively get back to Traci Sears in terms of how we can move forward in support for her Working Group in July.
- (June A-14) **Erin Capps** to coordinate a follow up call tracking Traci's lead on dates and include Ed Thomas, Ed Hecker, Annie Vest, herself, Traci Sears and Gene Henry.
- (June A-15) **Ed Thomas** to chat with Traci Sears separately to include some of the other materials from the ABA Book, specifically a chapter written by Ed Hecker and Doug Bellomo.